Meeting #2 – November 4, 2019

Standing Advisory Committee (SAC)

Kaiser Permanente – Capitol Hill Campus

Julia Yeager, Sr. Director, KPWA Delivery System Strategy Alex DeCillia, Director, KPWA National Facilities Management

# Agenda – Kaiser Permanente Washington (KPWA)

Topic 1 – Update on KPWA Delivery System Planning

Topic 2 – KPWA Capitol Hill Campus 2019 Annual Report Overview and Transportation Plan

## Topic 1 – Update of KPWA Delivery System Planning

# Current KPWA Delivery System

**New KPWA Primary Care Locations 2018-2020** 

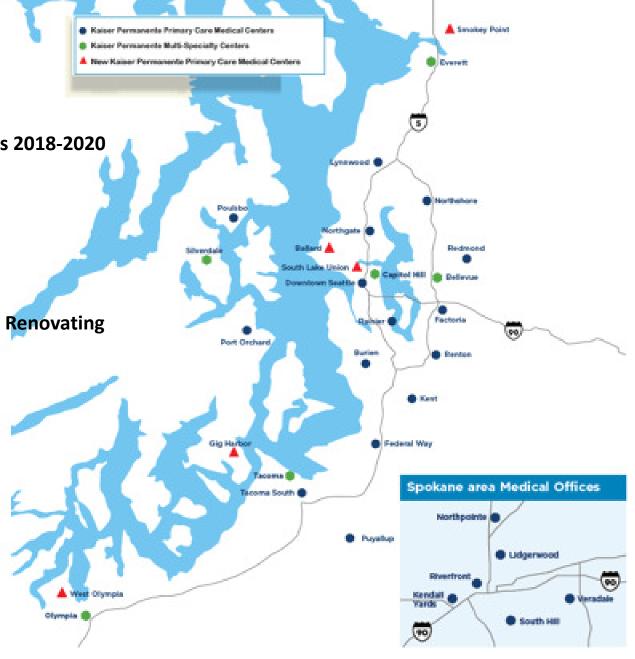
- Gig Harbor
- South Lake Union
- Ballard
- West Olympia
- Smokey Point

# Building, Rebuilding, Expanding & Renovating Specialty Hubs 2023-2027

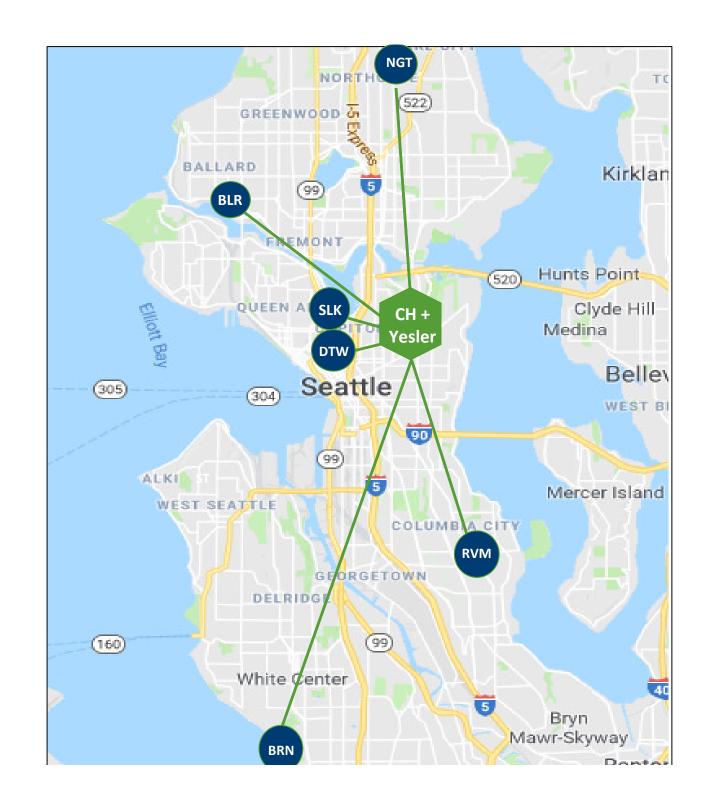
- Everett
- Tacoma
- Seattle
- Olympia

#### **Innovating the Care Model**

- Virtual Care
- Pharmacy
- Home Care
- Mental Health



# **Seattle Market Area**



# **KPWA Capitol Hill Specialty Center**

#### **Investment in the Community - Lowell Elementary**

- KPWA awarded a \$60,000 planning grant plus \$300,000 for 2 years of start-up funding for a schoolbased health care center on the Lowell Elementary Campus for students and families.
- The project is collaboration between Carolyn Downs, Seattle Public Schools, Kaiser Permanente, Seattle-King County Public Health, WA State Legislature, Capitol Roots Housing and Country Doc.



#### **Response to Covid**

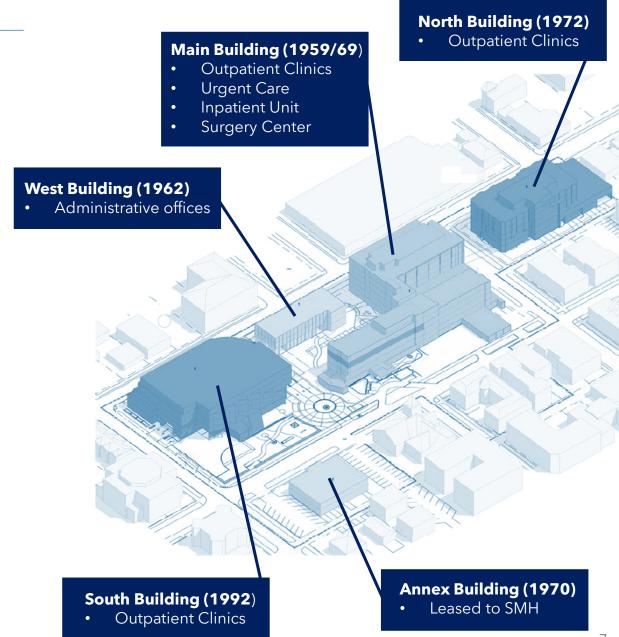
- Care has continued to be provided on Capitol Hill during the pandemic, with masks required in all buildings throughout a visit and by all staff members.
- Social distancing for staff and patients is reinforced and about 50% of our staff at Capitol Hill have moved to remote work with essential clinical staff on-site.
- KPWA quickly switched to virtual care focus to accommodate our members needs and concerns. Today
  approximately 50% of our visits are seen virtually (phone, video) additionally we have other options to
  connect with care through Care Chat and E-Visits.
- Surgeries are being provided and require Covid testing 3 days in advance of the procedure
- Covid testing (observed patient self swab) is available as drive-up or walk up on our campus with over 13,000 tests completed YTD.
- Flu vaccinations have been provided to 149,322 patients through 10/26/20 averaging 3.5k flu shots/day across our system. Nearly 13,000 given by Capitol Hill staff during a visit or by appointment.



Topic 2 - KPWA Capitol Hill Campus 2019 Annual Report Overview

#### **Current Structures**

- Main, North, West and Annex were part of the campus prior to the approved MIMP
- Phase I of the approved MIMP allowed for infrastructure upgrades and demolition of structures on the South end of the campus. This work was completed as described in the MIMP
- The South Building was built as defined under Phase II of the MIMP
- No projects contemplated in Phase III of the MIMP have been developed.
- Current campus has 621,000 s.f. Approved MIMP allows 941,000 s.f.



## Kaiser Permanente Campus & Surrounding Neighborhood

- The Major Institution Overlay boundary as established by the MIMP
- Kaiser Permanente owns and operates several parking lots outside of the Major Institution Overlay area. These lots are used by both members and staff.
- Kaiser Permanente leases space to retail businesses on street level along 15<sup>th</sup> Ave in the North and South buildings per the MIMP requirements for pedestrian friendly uses along 15th Ave.
- Kaiser Permanente does not lease additional space within 2500 ft. of the MIO boundary.
- Kaiser Permanente does not own the dwelling units along 16<sup>th</sup> Ave that are located within the MIO boundary.
- Kaiser Permanente maintains an east west pedestrian easement through site.
- Kaiser Permanente maintains open space in a courtyard between the main and west buildings and to the east of the South building.



# **Transportation Management Plan**



MIMP goal is to be under 50% drive alone rate (DAR) rate for staff and the 2019 staff survey showed significant improvement with a DAR of 40.6% SOV rate.



Improvements
attributed to staff
commute incentive,
increased focus on
carpools/vanpools and
concierge service to
address individual
commute needs.



#### COVID 19 Response:

- Temporarily stopped charging staff and visitors for parking to ensure everyone could get to and from the facility safely
- Returned to standard parking program November 1, 2020

# **Capitol Hill Campus Construction Activity**

- Construction has been limited to interior improvements and building maintenance work.
  - Focus on creating inviting public spaces as part of the Kaiser Permanente culture.
  - Project Examples: Upgrades to IT Infrastructure, urgent care security, carbon monoxide sensors and fire alarms

 Zero instances of construction noise were reported in 2019.



### **Retail Tenant Overview**

**COVID 19 Support for Tenants -** Rent Abatement provided to all tenants by Kaiser Permanente from May through August (4 months).

#### 102 15th Ave East

- Drizzle & Shine clothing retail
- A New You Hair Salon
- Salal Credit Union ATM only
- One retail space was vacated in 2018, it was previously occupied by Any Lab Test Now. KP is actively advertising the space for lease.

#### 310 15th Ave East

- Capital D Café
- Moli Bento Restaurant
- 1-800 flowers

#### 122 16th Ave East

- A vacant space previously leased by Pac Lab.
- The remainder of the property is currently leased to Sound Mental Health including the adjacent parking to the South of the building.